

# mowiz TRUCK Porta de Barcelona

## Excellence in Truck Parking Award 2025

### Up to 50 parking places





## Application Form – mowiz TRUCK Porta de Barcelona

One of the best secure truck parking lots in Europe, with huge number of first-class facilities and located in one of the areas with the highest traffic of carriers, such as the Mediterranean corridor.

Our 50 slots safe and secure truck parking, mowiz TRUCK Porta de Barcelona, is a completely digitalized place that offers a safe environment where the truck driver has at his disposal personal hygiene services, food, supplies, rest, refuelling, noise-free cooling and everything necessary to improve his quality of life on the road.

All services are available through our digital web platform or mobile application and can be planned, booked and paid for via mobile phone.



## Location



Secure truck parking SSTPA in Barcelona with ESPORG GOLD certification.

Located in one of Europe's hotspots for cargo theft incidents, mowiz TRUCK has proven to be the safest place to rest with no reported incidents over the past three years thanks to our technology and operational protocol.

In our secure truck parking lots, we are also involved in the well-being and rest of the truck driver, which is why we offer a wide range of services:

- Security: 24-hour surveillance and access control, fenced area and security camera system.
- Comfort and well-being: Rest areas with TV, toilets, showers and laundry, recreational areas, accommodation, free high-speed Internet connection and reservation management.
- Services for the truck driver: Restaurant, commercial area and vending machines.
- Services for the truck: places reserved for connection for refrigerated trucks at rest and refuelling area at the exit.
- Strategic location: Easy access from AP-7.





## — Why we deserve it?

**01**

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Comfort & Health

**02**

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Mobility  
& Connectivity

**03**

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Environmental  
Friendliness

**04**

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Service Quality  
& Customer  
Satisfaction



# Category 1: Comfort & Health in mowiz TRUCK Porta de Barcelona





## Food available at or near the site

We have a restaurant complex, which offers a special and affordable menu for truckers, where you can enjoy a wide variety of dishes, specific dietary foods available, daily menu, sandwiches, and even more elaborate dishes. Special offers are made throughout the year for truck drivers.

We know that truckers have a very flexible schedule and that is why restaurants is open 24x7 making it possible to eat or buy food at any time of the day.





## Food available 24/7 at or near the site

If drivers want something quick to snack instead of sitting down to eat or they want to eat something out of restaurant, vending machines are available in the rest area so that they can buy snacks and cold/hot drinks at any time.

Truckers can also cook or heat their own food in our microwave and clean their dishes at our facility.

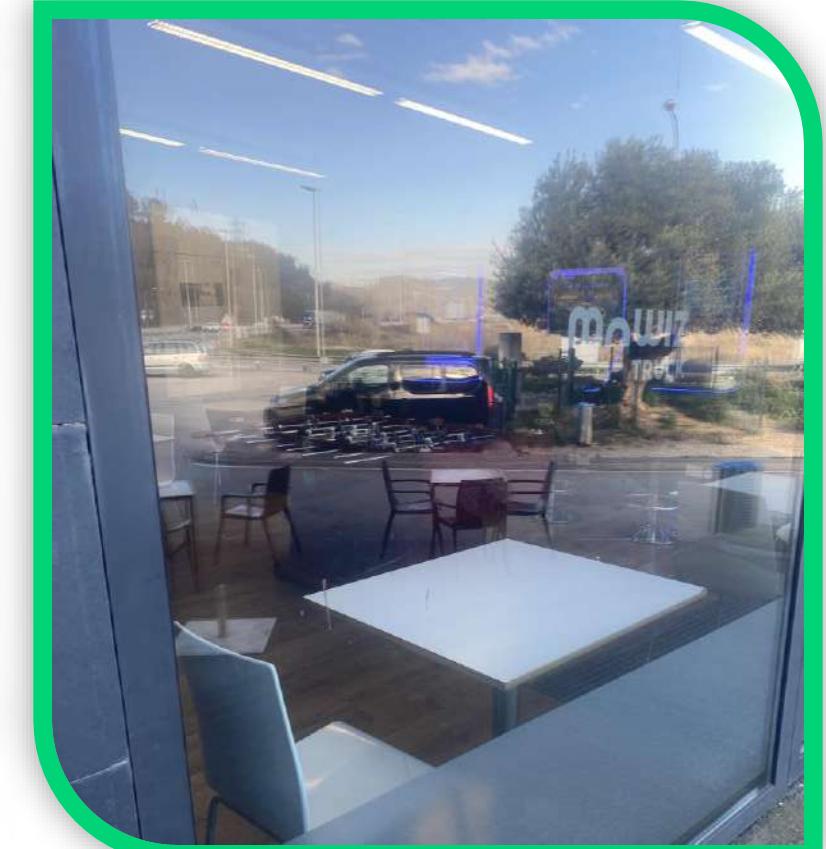




## Rest and games area

We have a rest and games area, where truck drivers can play table football, slot machines, cook or heat food in the microwave or use a relaxing sofa.

At mowiz TRUCK you choose, safety, comfort and rest.

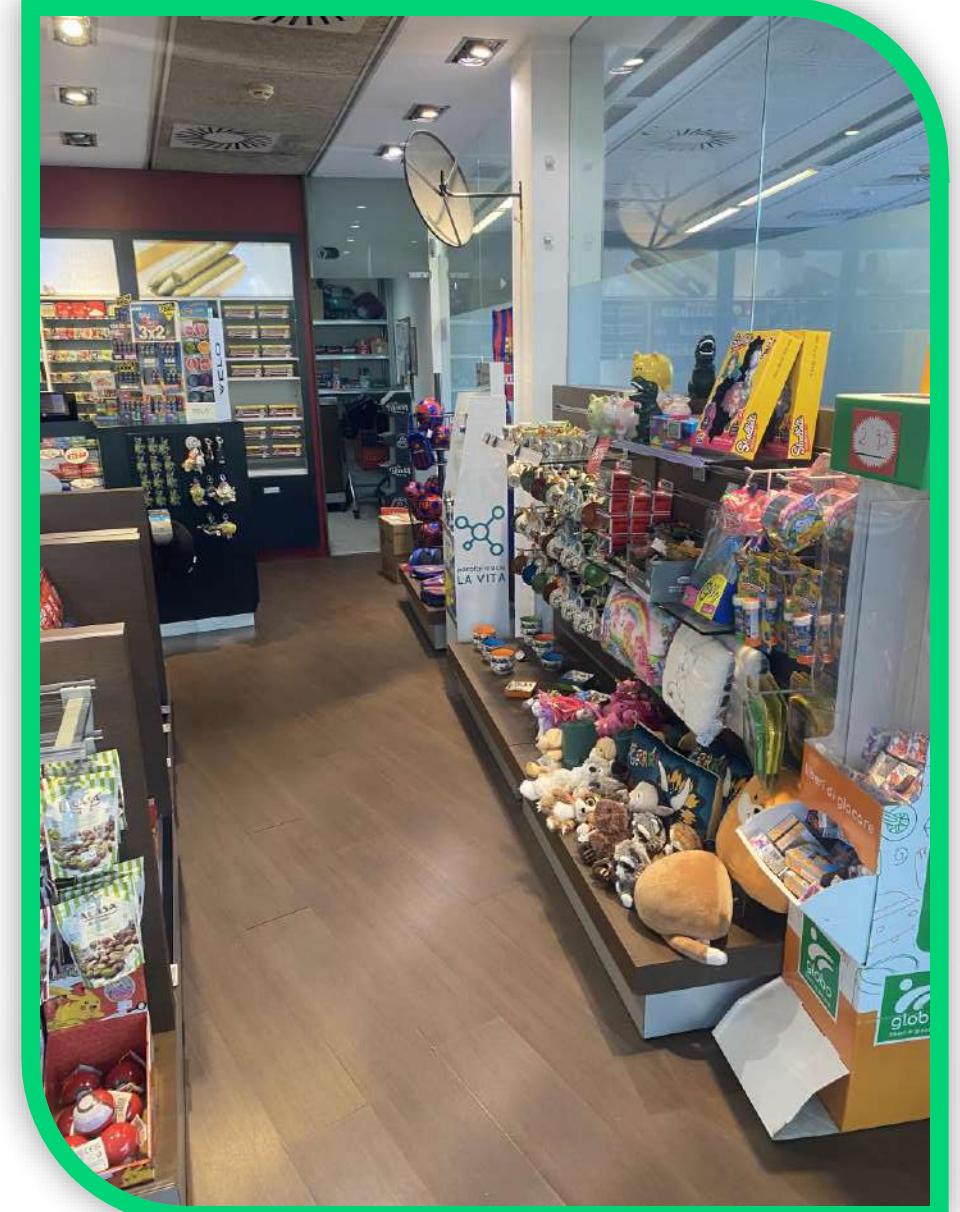
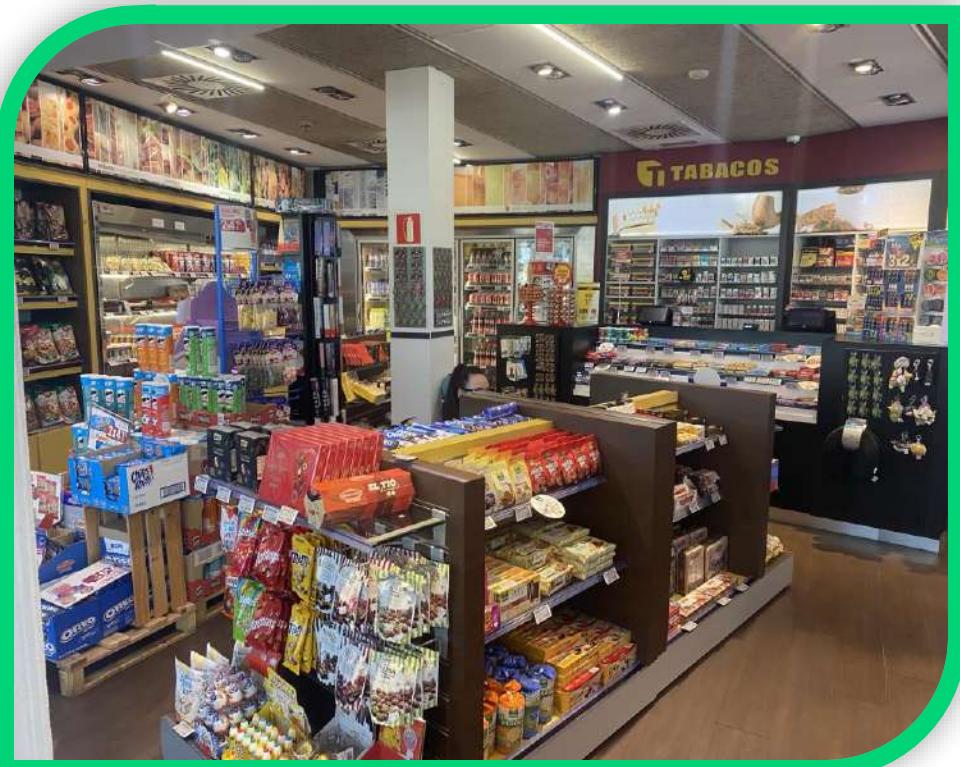




## Shops available outside

The supermarket is located in the restaurant building and offers all kinds of products: healthy snacks, fruit, sandwiches, dairy products, oil and preserves. You can also find tobacco, energy drinks, juices, souvenirs.

All payment methods are accepted: VISA, MasterCard or cash.





## — Laundry facilities on site

There are available washing and dryer machines' service with an affordable price of 3.50€ and 2.00€ respectively.



## — Curiosities in our parking lot

We even prepare a space if you need to iron.

We are at our customer's service.



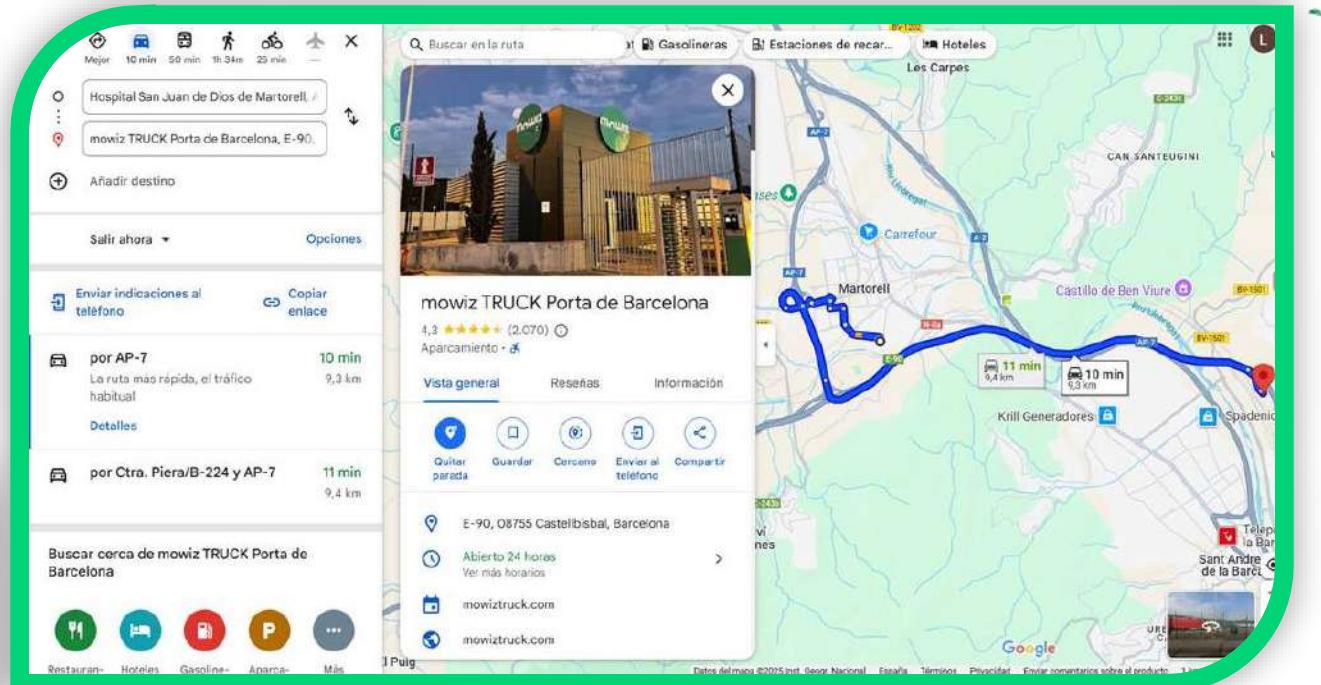


## — Health comes first: defibrillators

mowiz TRUCK Porta de Barcelona, has defibrillators available in case of emergency. Our staff is trained to attend to any type of emergency in the truck park.

24x7x365 remote support available in case of emergency that can contact an ambulance or a doctor for assistance to the parking facilities.

There is a pharmacy 2 km from the truck park, a Primary Care Centre – El Papiol 10km away and San Juan de Dios Hospital in Martorell, less than 10 minutes away.





## Multilingual service options

Our team can communicate in several languages (Spanish, English, French, Romanian, Russian, Ukrainian,...).

All instructions for using services, information, payment methods,. are translated into several languages.

Additionally, the whole team is equipped with tablets and translation applications to always support communication with international customers.



1. Selecciona idioma 2. Introduce la matrícula del camión 3. Selecciona el ticket - Ticket peatonal - Ticket para pagar y salir 4. Elige un método de pago y finaliza la operación.  Información y ayuda 24h - Clica en los interfonos - Llama a +34 607 055 040	1. Select language 2. Enter the license plate number of the truck 3. Select the ticket - Pedestrian ticket - Ticket for payment and exit 4. Choose a payment method and complete the operation.  Information and assistance 24h - Click info buttons - Phone +34 607 055 040	1. Selecció idioma 2. Introdueix la matrícula del camió 3. Selecció el tiquet - Tiquet de vianant - Tiquet per pagar i sortir 4. Trieu un mètode de pagament i finalitzeu l'operació.  Informació i ajuda 24h - Clica als interfons - Truca al +34 607 055 040
1. Выбери язык 2. Введи номер грузовика 3. Выберите чек: - Чек пешехода - Чек оплаты и выезда 4. Выберите способ оплаты и завершите операцию.  Информация и помощь 24/7 - Нажми на дисплей - Звони по телефону +34 607 055 040	1. Selectă limba 2. Introduceți plăcuța de înmatriculare a camionului 3. Selectați biletul - Biletul peatonal - Bilet de plată și de plecare 4. Alegeti o metodă de plată și finalizați tranzacția.  Informații și ajutor 24h - Apăsați pe interfoane - Sunați la +34 607 055 040	1. Обери мову 2. Введи номер вантажівки 3. Обери чек: Чек пішохода - Чек оплати та виїзду 4. Обери спосіб оплати і заверши операцію.  Надаємо інформацію та допомогу 24/7 - Дзвоні в дзвінок - Телефонний +34 607 055 040



## Rest area

Within the rest area there is a work area, next to the vending machines, where drivers can charge their mobile phone, computer or any other mobile device or sit comfortably to carry out any paperwork or read their email.

The rest area is climatized, you can watch TV and we also have general and sectorial magazines available in several languages.





## What to do near mowiz TRUCK Porta de Barcelona?

Near mowiz TRUCK Porta de Barcelona there are towns that you can visit on foot or by bike, full of plans to make your stop more fun.

Visit Castellbisbal: The streets of Castellbisbal still preserve the memory of its medieval past. Its heritage, such as the Devil's Bridge, more than 120 metres long, or its Romanesque churches, will allow you to lose yourself in the history of the town.

If you are looking for a less urban plan, there are some routes on foot or by bike.

- The Ermita Park is a very pleasant green area to walk around. It has a hermitage at the highest part of the route, from which you can see beautiful views of the town.

Two routes by bike:

- Can Nicolau de Baix, documented in the 14th century, is a farmhouse surrounded by a wall with a central body that ends in an attic topped with arches. It is an easy 18-minute route with panoramic views.
- Molins de Rei waterfall, both the landscape and the route along the stream are very beautiful. Just 40 minutes ride away, a must-see route. A must if you like fishing. You'll love it!

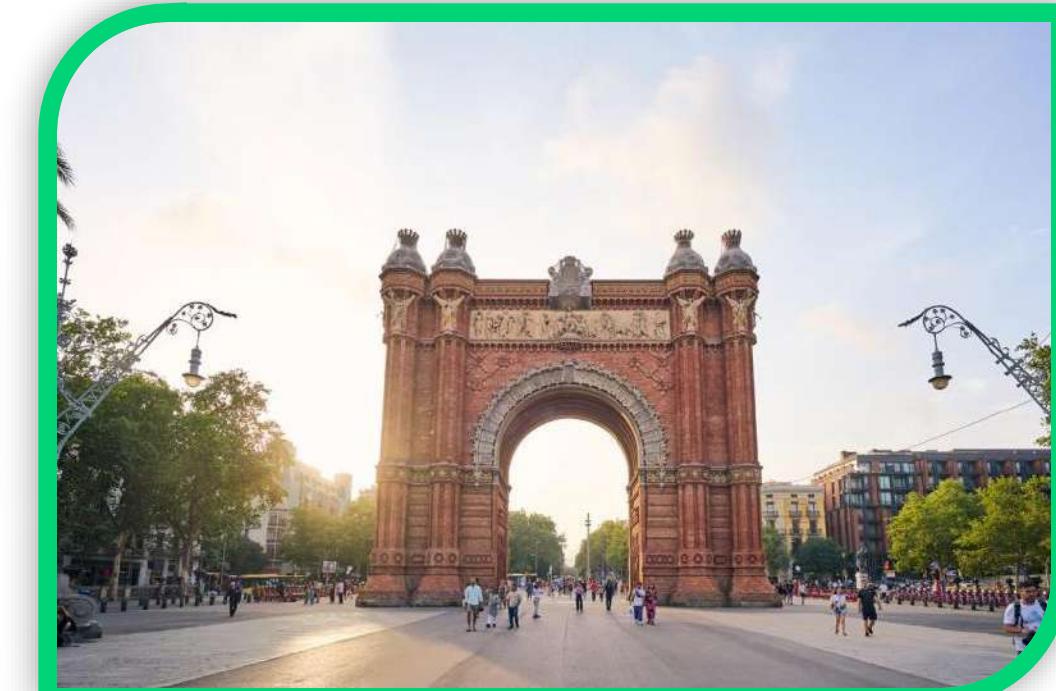




## From mowiz Truck to Barcelona city centre by public transport

Our truck parking is located 20 minutes by car from Barcelona city centre, which can also be reached by public transport. If you want to take a trip to Barcelona city, just walk 20 minutes to Castellbisbal train station and take the R4 train to Martorell Central, then change to the S8 train to reach the center of Barcelona.

Savoring the local cuisine, strolling through Plaza Cataluña and the Arc de Triomf are some of our recommendations to make the most of a day in the capital.



## Category 2: Mobility & Connectivity





## — Hotel AS HOTEL Porta Barcelona

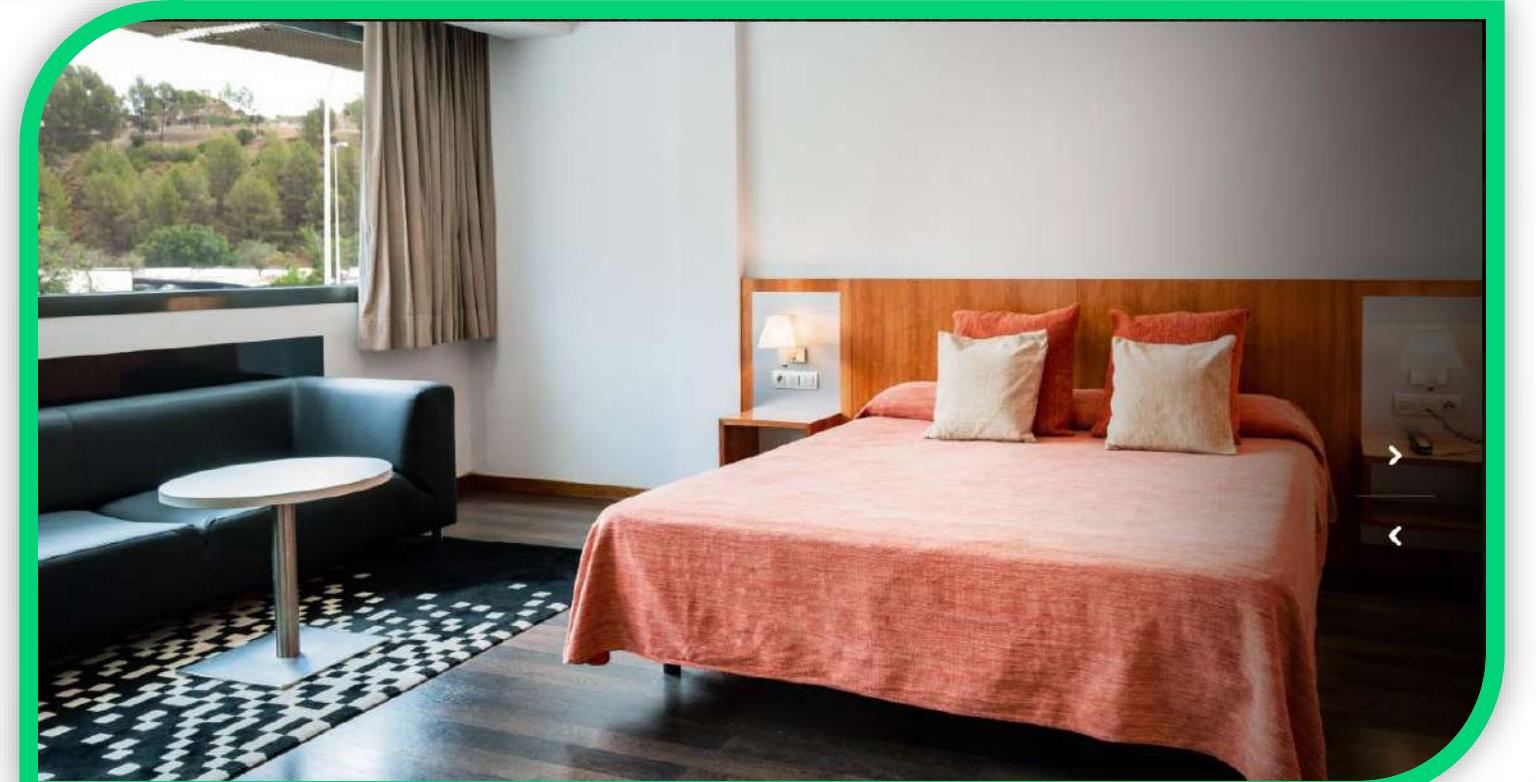
Near the truck park there is a hotel, AS HOTELS, which offers good quality-price ratio.

This hotel has special room rates for truck drivers and discounts in the restaurant.

It is located next to the AP-7 motorway, 9 km from El Papiol train station and 23 km from Barcelona-El Prat airport.

The hotel features a modern 24-hour restaurant, a café and a business centre.

Pets are allowed upon request.





## — Fuel station at site or nearby

There is a petrol station located at the exit of the parking lot which :

- is adapted for heavy trucks
- has 5 double pumps for trucks
- HVO available
- accepts professional cards payments: STAR RESSA, AS24, DKV, Eurotraffic,...

It is opened 24x7x365

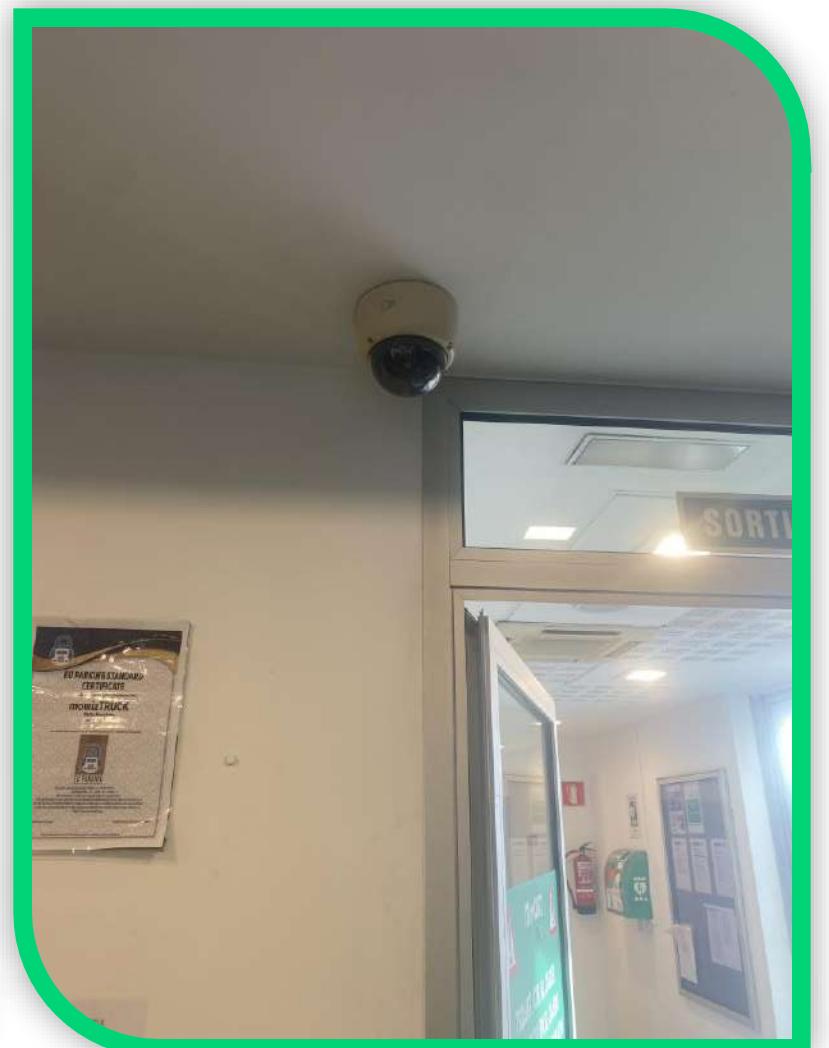
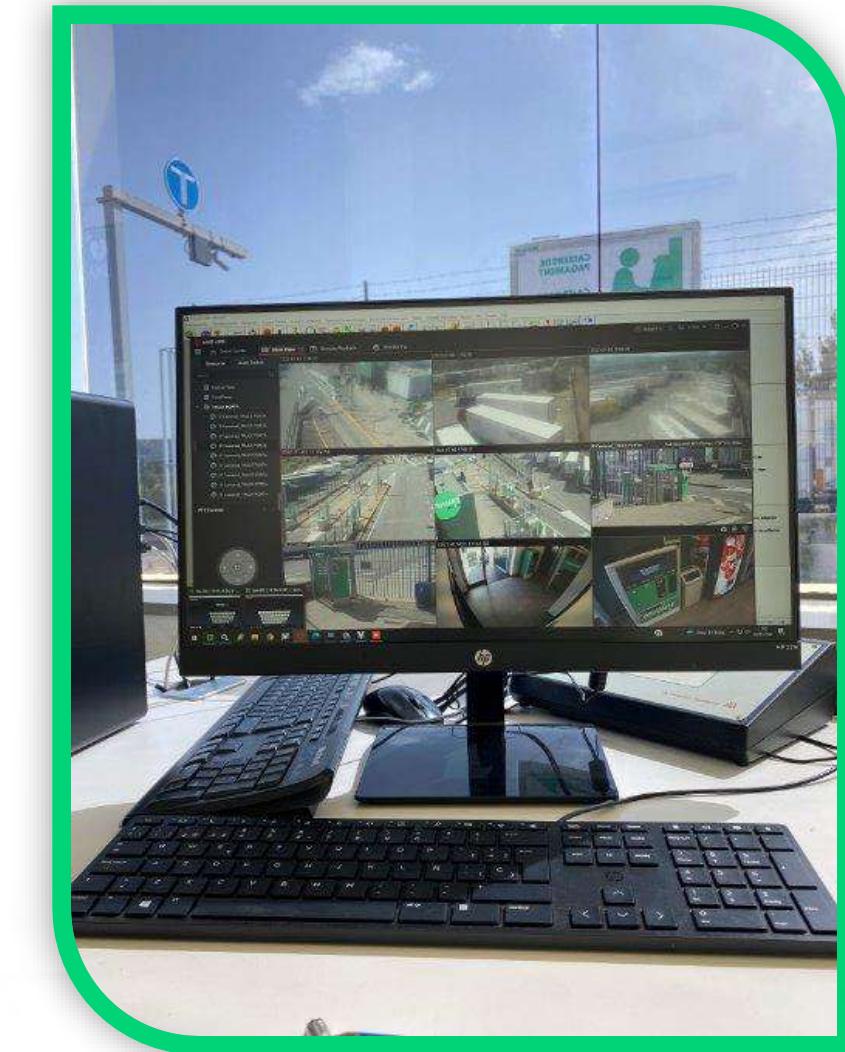




## — CCTV cameras covering the interior of the building

At mowiz TRUCK Porta de Barcelona, the safety of trucks and its load is our top priority. Our facilities have an advanced CCTV video surveillance system that works with AI 24 hours a day, 7 days a week, guaranteeing constant surveillance by detecting any type of strange movement, person or object and sending an alert to the security central.

This system is complemented by a perimeter fence equipped with a perimeter microphone sensor system and adequate lighting, creating a safe environment with on site security guard presence in case of any incident detection.





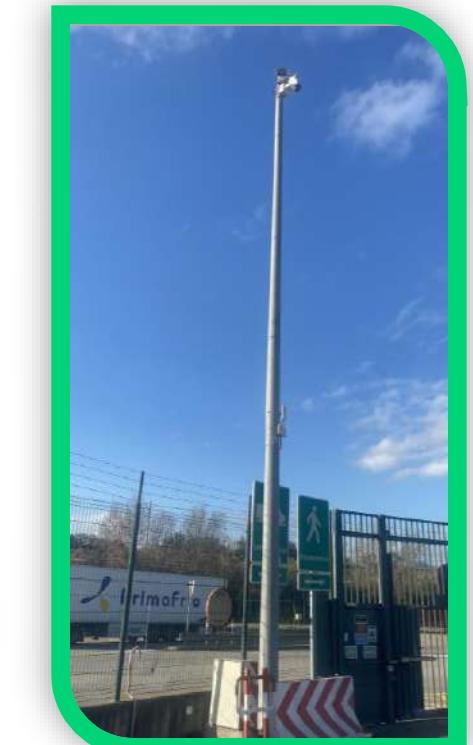
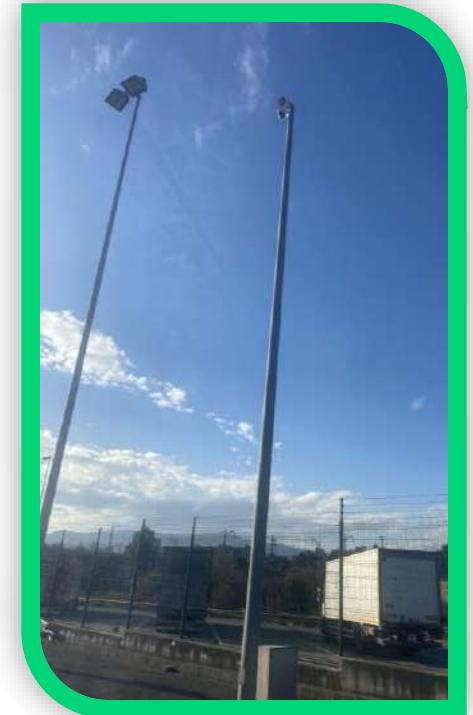
## Access control and license plate recognition system

mowiz TRUCK Porta de Barcelona has a front and rear number plate recognition system, thus covering both the tractor and the trailer. In addition, a recognition system is incorporated to ensure that the same carrier who entered is the one who exits associated with that number plate.

We get special control of trailer uncoupling and do not allow cross docking without the proper authorization and CMR documentation control.

We have perimeter context cameras that capture images of the tractor and trailer from all angles as you enter and exit the truck park.

We are developing a pilot with AI applied to the video streams of these cameras to identify damage to trucks (cut tarps, hit trailers, problems with lights/indicators, etc.) in order to notify companies & mowiz TRUCK App customers of incidents that occur with their trucks.

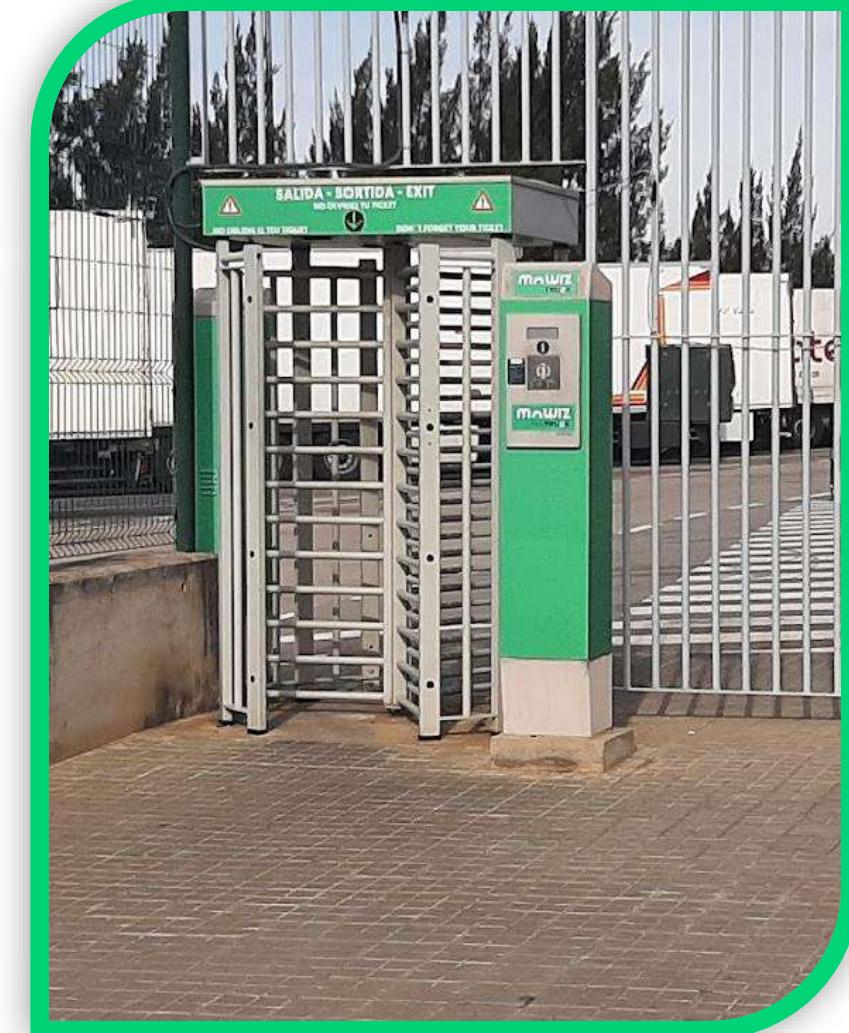




## QR Pedestrian Ticket

As an alternative to the previous procedure, every time a customer wants to leave the parking protected area by foot, they must go to the ATM (located inside the building) and get their pedestrian ticket, which will allow them to leave the parking facilities whenever they want and enter again in a secure way by passing the QR of the ticket by the reader located at the parking entrances.

By this way, we speed up and facilitate the process for any driver who uses our parking while we keep a security control of pedestrian accesses.



## — A reliable and stable Wi-Fi connection for customers

The whole parking platform and the restaurant/Bar/rest area have unlimited access to high-speed free WiFi.

We have 4 outdoor WiFi hotspots in the parking platform and 2 at the indoor area.

The Internet connection has a capacity of more than 300 Mbps upload and download and is available to our customers from any point in the parking lot with the same intensity. This is a relevant fact because most truckers usually rest in the cab.



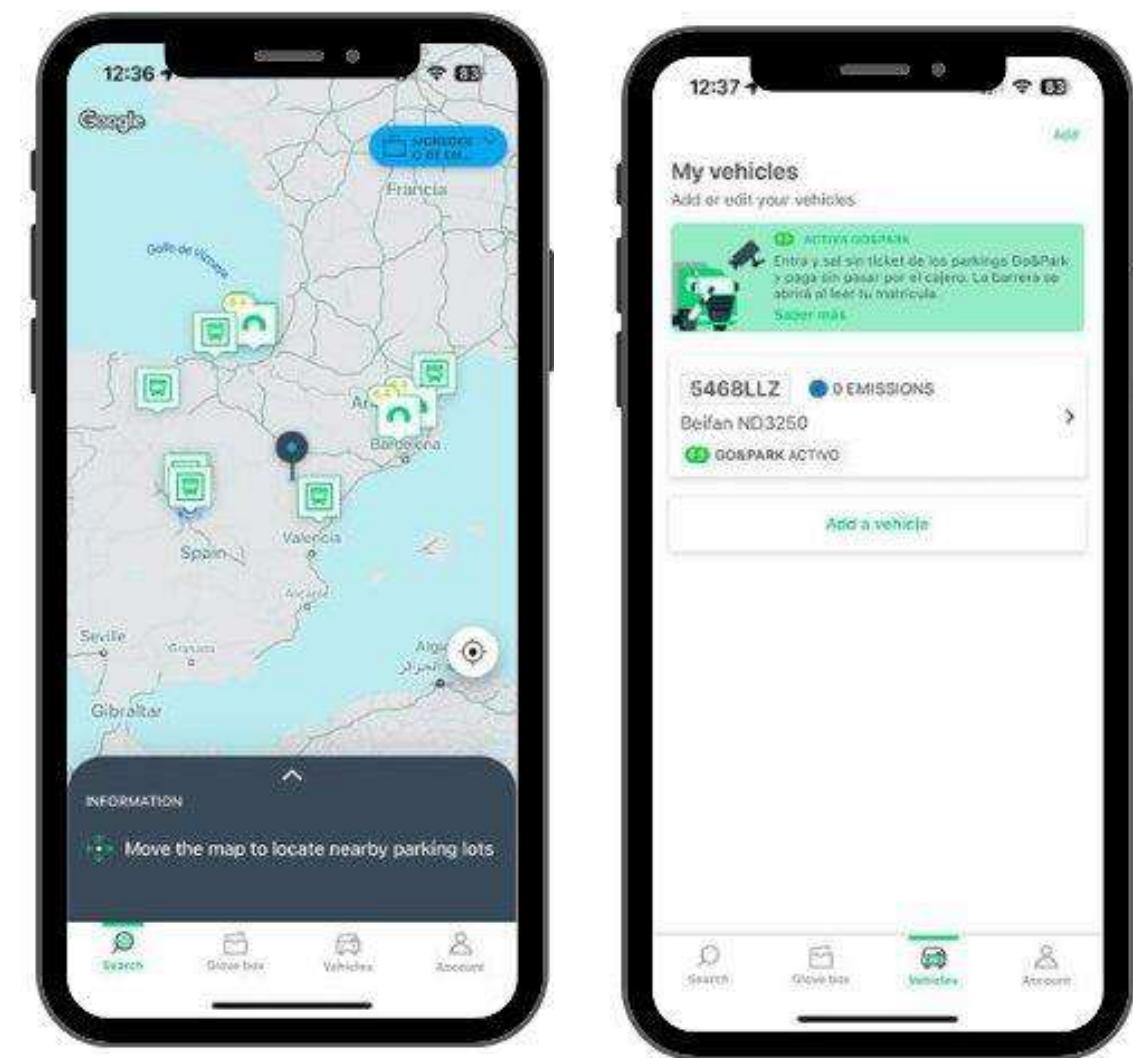


## App mowiz TRUCK

Our secure truck parking at Porta de Barcelona is designed to improve the quality of life of drivers by enhancing safety and offering different services that are available through our digital web platform and mobile app.

With our mobile app customers can check the truck park availability in real time, their features and services, and even make reservations.

With the app you can also open the pedestrian turnstile (it is also openable by printing a ticket with a QR code at the cash machines).

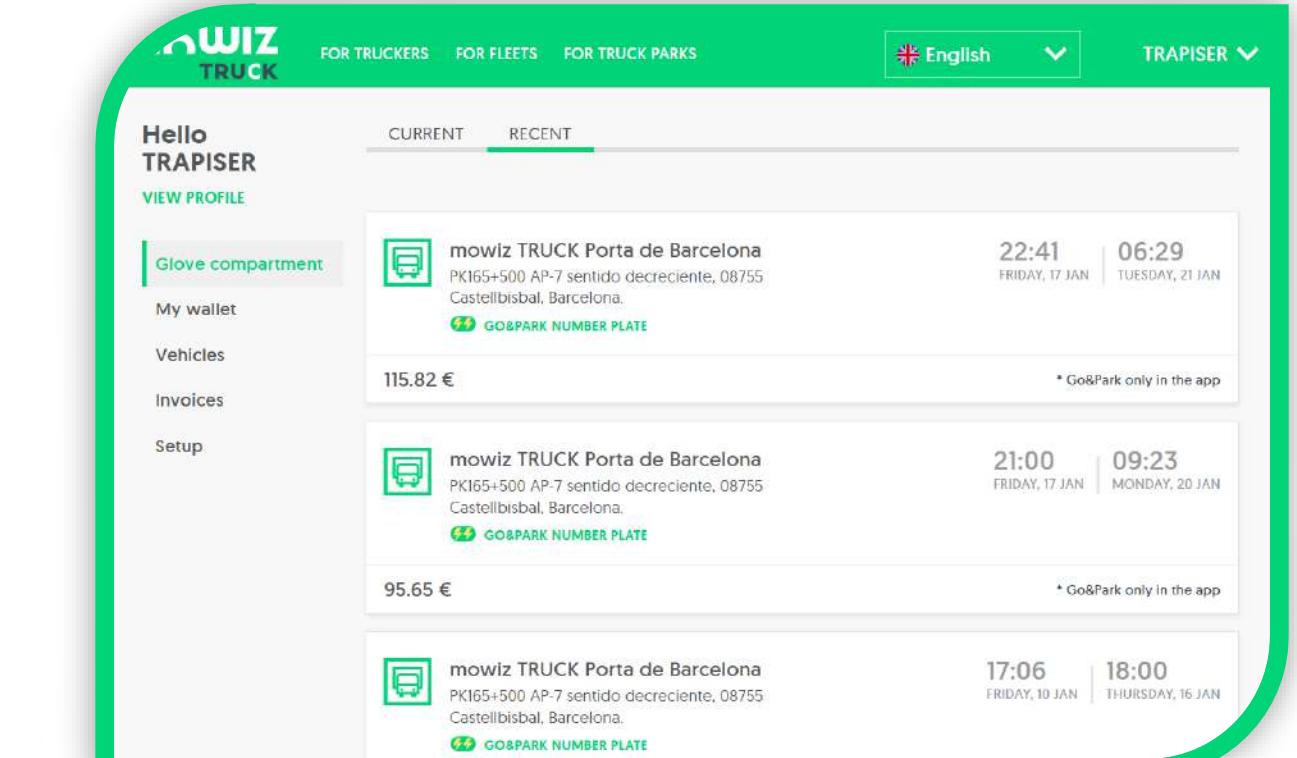
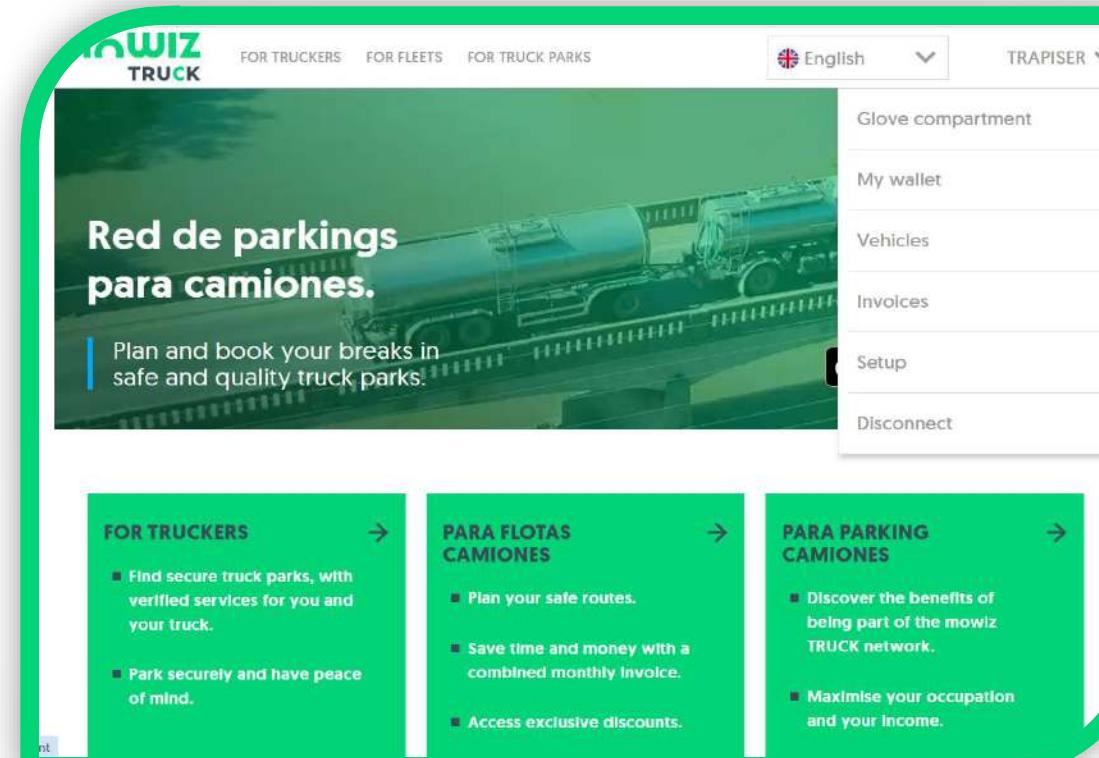


## Available services by Web & App

All services are available through our application (web and mobile).

In the customer area you can:

- Add vehicles.
- Give or remove permits.
- Reserve, cancel or modify reservations.
- Consult statistics.
- Consult and download invoices and discounts.





## Registered users improve parking control and security

Most users who use mowiz TRUCK are registered in our platform, so we can easily check who is at our premises and have a way to contact them in case we need to.

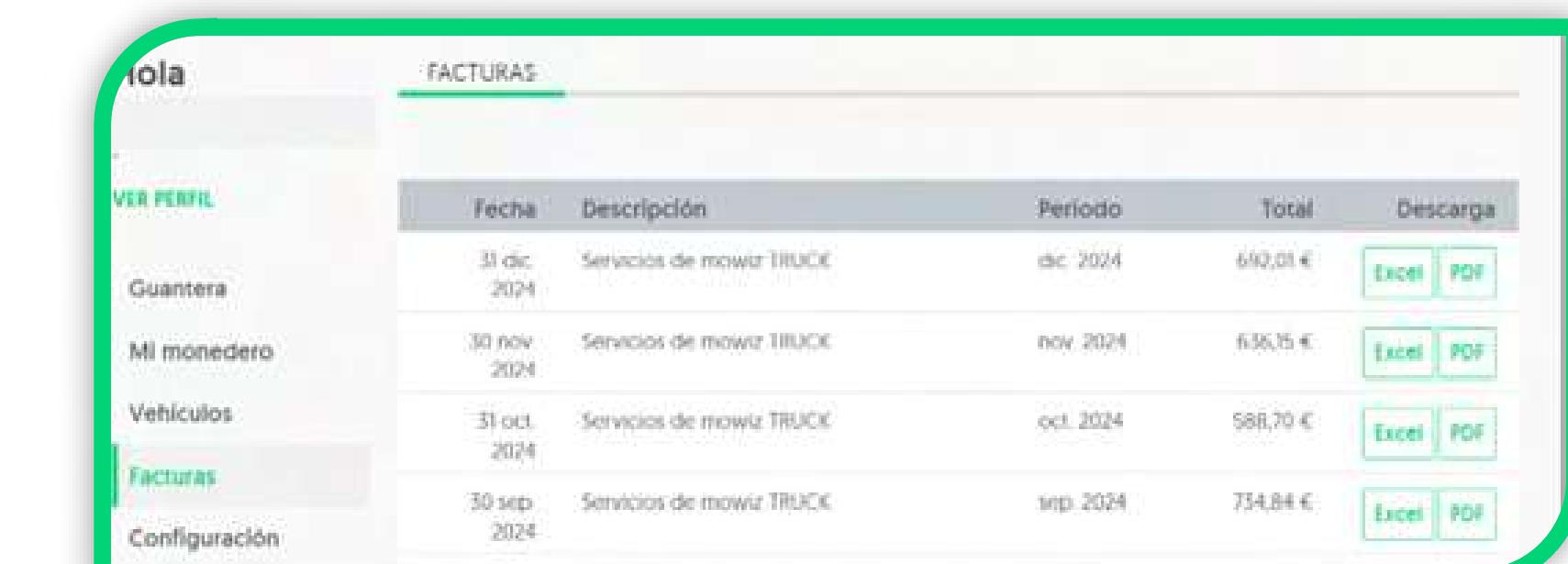
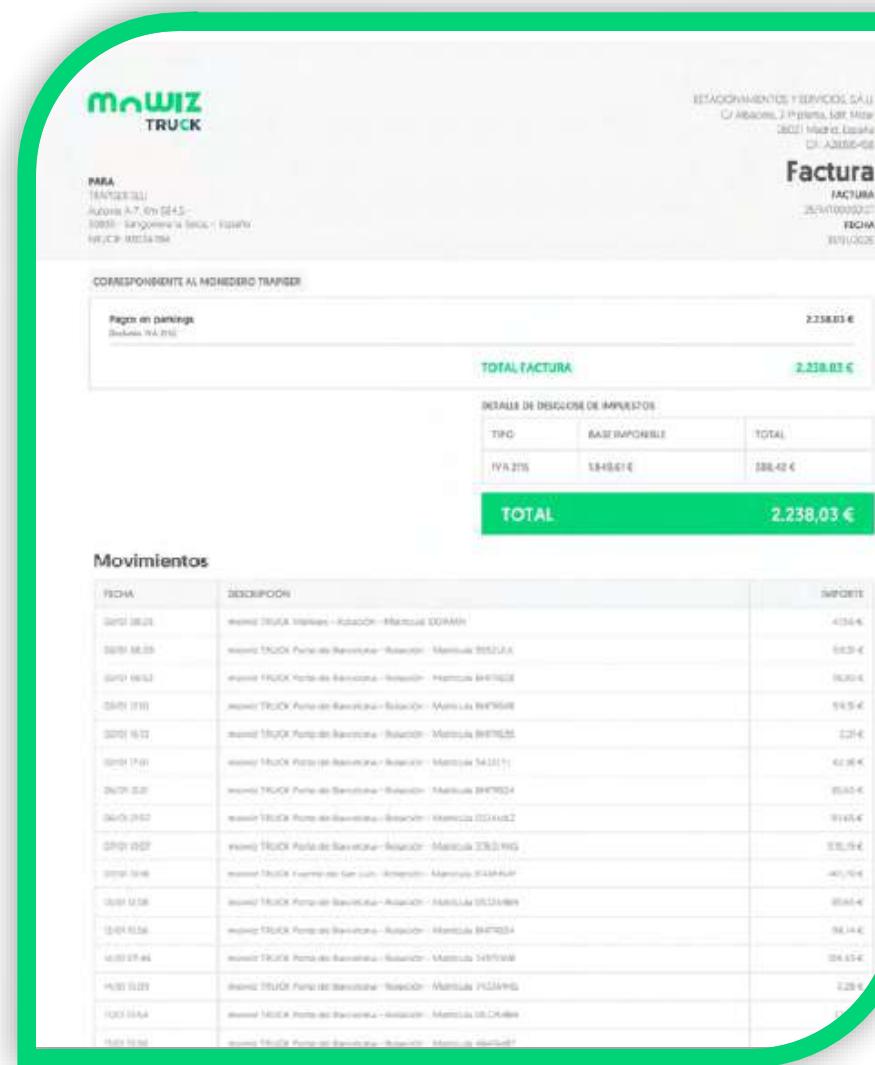
This is a key factor in ensuring security and enabling common actions in the sector such as secure "cross docking" management or taking care in terms of transmigration.

The screenshots illustrate the user interface of the mowiz TRUCK platform, focusing on profile management and vehicle registration. The left screenshot shows the 'Invoicing data' section of the 'My wallet' profile, where users can enter their company details, contact information, and address. The right screenshot shows the 'Vehicle information' section, where users can manage their registered vehicles, including selecting the vehicle type, brand, and model. The dropdown menu for vehicle brands includes Amur, ASTRA, Avia, BAW, Beifan, Berna, BMC, and BZKT.



## Direct payment to the costumer company

We provide our over 500 corporate clients with great administrative savings, consolidating all their parking expenses into a single digital monthly invoice and charging for added services from the App (parking, truck washing and a great variety of additional services). This allows them to easily deduct taxes with the Taxes Agencies and access special volume discounts.





## — A payment system directly to the customer company

Users can pay for their stay at ATMs using national and international credit/debit cards (VISA and MASTERCARD), cash payment with coins and bills (euros), on-board electronic toll collection devices from national and international issuers (Solred, UTA, Eurotoll, Telepass, Toll4Europe, Axxès) or mobile apps such as mowiz TRUCK.



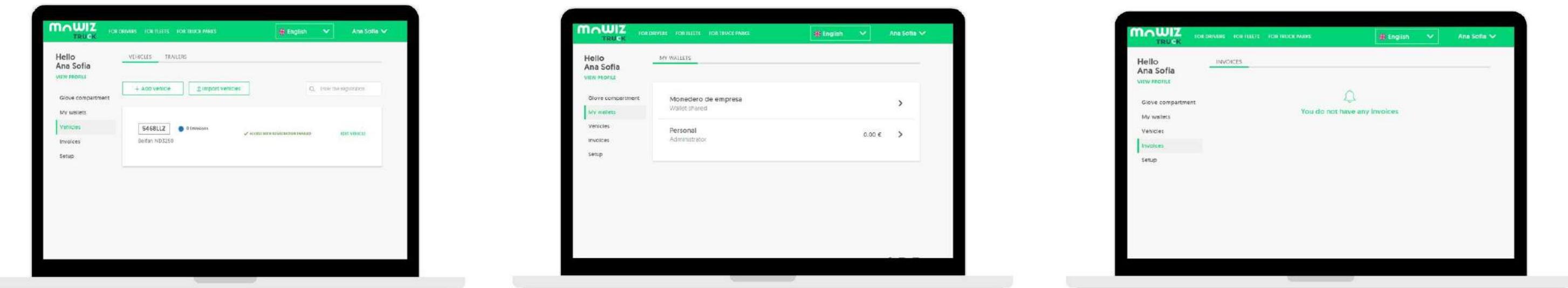


## Web reservation

With the website and booking app, customers can check the availability of parking places, their features and services in real time, and book a space.

Booking is also available through international booking platforms like TRAVIS.

The information complies with DATEX 2.0 format and is also prepared to be integrated in a National Access Point (NAP) with both static and dynamic information, according to Delegated Act 885/2013).

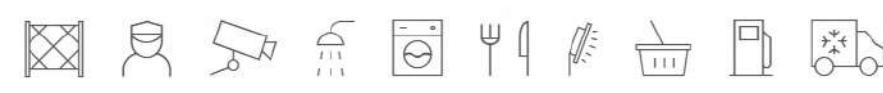




 **TRUCKS**  **17 Free places / 50 TOTAL SPACES**

**mowiz TRUCK Porta de Barcelona**

Access by PK165+500 AP-7 sentido decreciente, 08755 Castellbisbal, Barcelona.



24.0m  
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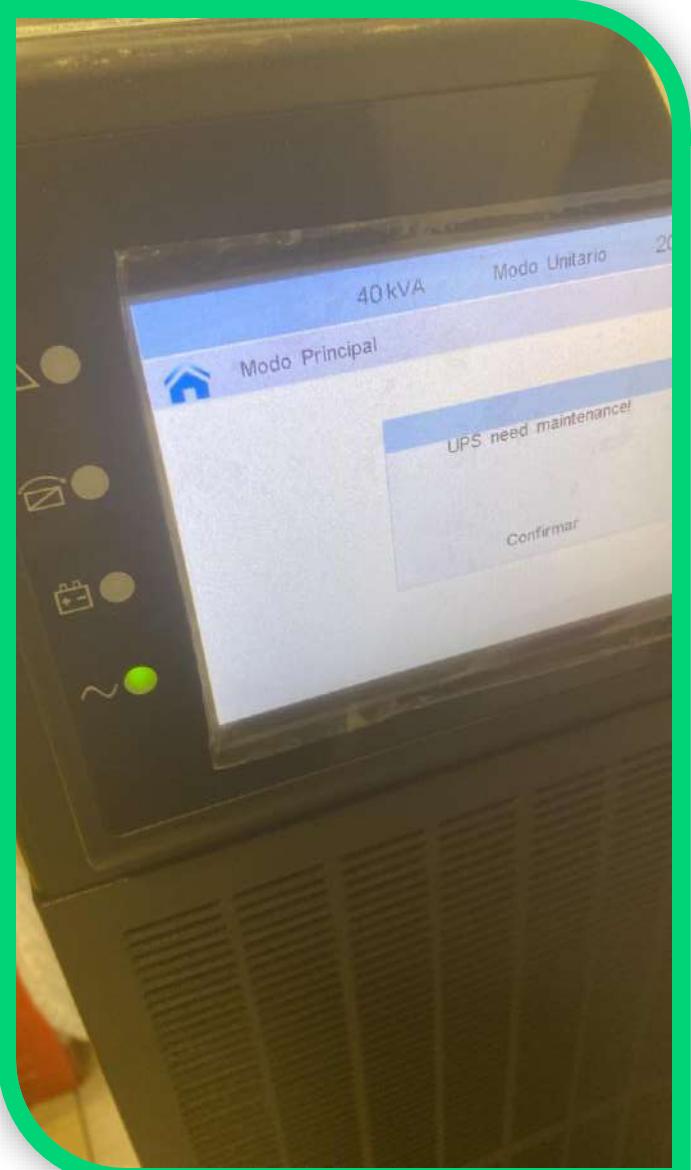
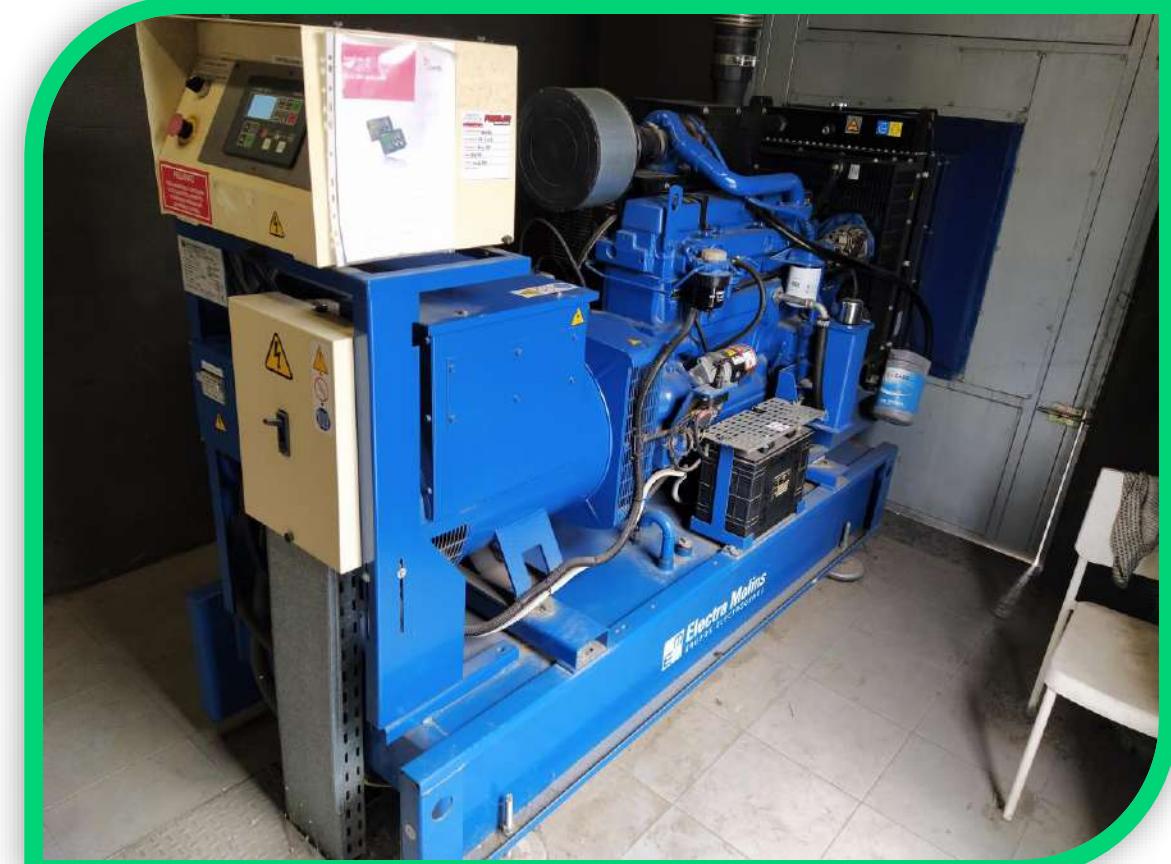


## Other: emergency and failure contingency

The parking has a complete emergency and failure contingency system, with a 40kVA battery SAI which allows to run the full facility for 4 hours stand alone without power supply or alternative energy supply.

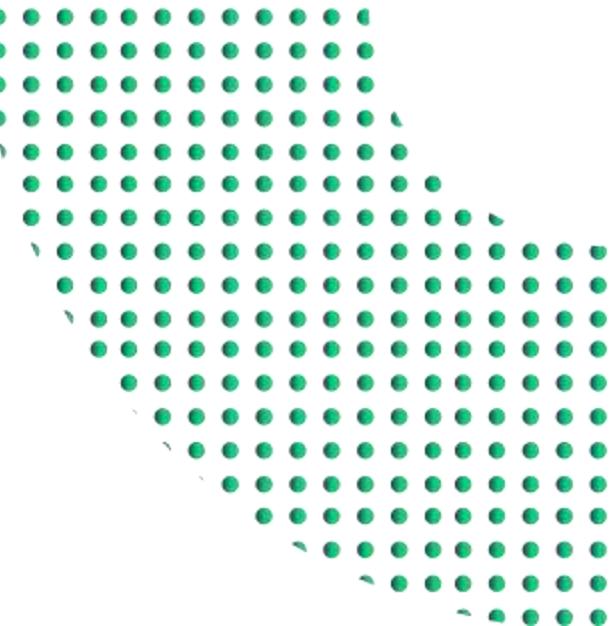
Furthermore, we have a 135 kW generator set which allows to run the facility without main power supply for several days.

From connectivity point of view we have professional connectivity lines with 2 optical fibers and backup of 4G, which allows us to maintain Internet connectivity for critical and operational services at any time.



## Category 3: Environmental Friendliness





## Water saving in the parking

Barcelona is an area with water stress, which has even had water supply restrictions last summer.

That is why in the truck park we have water consumption reduction systems like aerators in showers and taps, WC-Stops systems.



Cuando salgas no te olvides cerrar el grifo, **cada gota cuenta**

When you go out don't forget to turn off the tap, every **drop counts**

Выходя из душа не забудь  
выключить воду. **Экономьте воду**

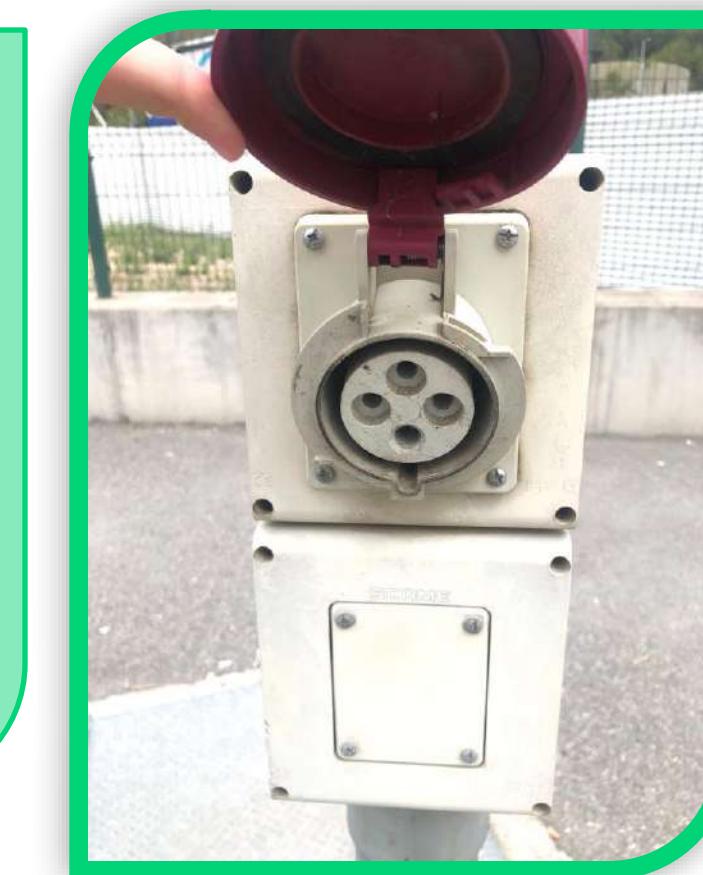
Выйдучи не забудь закрити кран ,кожна **рапля на рахунку!**



## Electricity installation for truck cooling available on site

5 places are reserved for connecting refrigerated trucks at the entrance of the parking platform, closed to the service building.

For promoting its use, and improving noise reduction, we have offer them completely free of charge over the last months and have enlarged the special offer for Q1 & Q2 2025.





## Special trailer places

Out of the 50 places the parking has, we have reorganised its distribution to be able to accept special length vehicles.

The parking area has now 6 special places for duo-trailers and mega trailers, and special long places for car carriers which frequently use the facilities due to proximity to SEAT vehicle's factory.

You can find everything your truck needs at mowiz TRUCK Porta de Barcelona.





## — Ticketless paper consumption reduction

The digitization of processes makes us a “ticketless” company, with the aim of making our contribution to the environment.

Therefore, we try to reduce paper consumption to the minimum. For this reason, all accesses to any parking in the mowiz TRUCK network is done through license plate recognition and ticketless access.

We also incentive the use of digital ticket and invoice, through our mowiz TRUCK app and platform.

Note: paper tickets are available upon demand on the cash machines.





## Eco grazing and sustainability waste sorting

We provide our customers with containers to facilitate the separate management of waste and its recycling.

In the area we have separating glass and paper collection. The big waste containers are located at the entrance of the truck park and are shared with the restaurant.

We are committed to caring for the environment.





## Alternative energy sourcing onsite

We have solar panels for power generation and solar panels with which we generate hot water with almost 100% green energy, and thus we manage to maintain hot water accumulators that heat up during the day and can be used at night, all day long, using them as green energy batteries.





## Other: firefighting systems and evacuation

The parking has a complete firefighting system with fire hydrants distributed throughout the facility and different fire extinguishing means depending on the origin of the fire.

Furthermore, in case of evacuation we have 2 pedestrian emergency doors and an evacuation gate for vehicles.



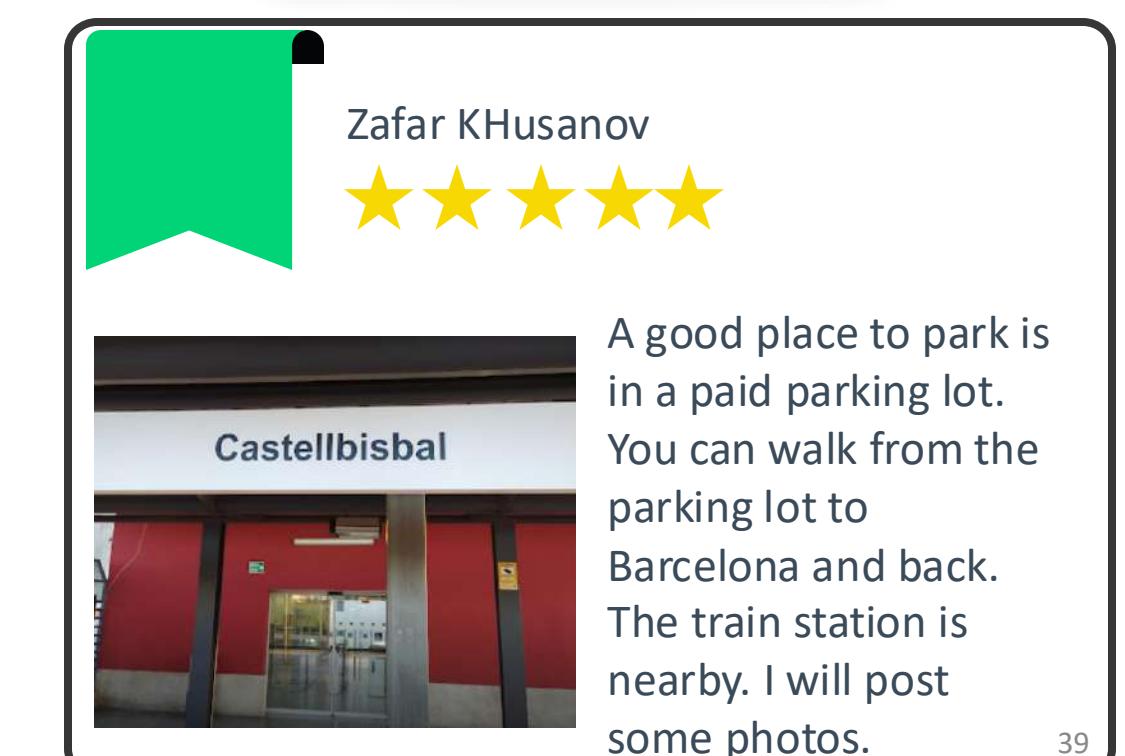
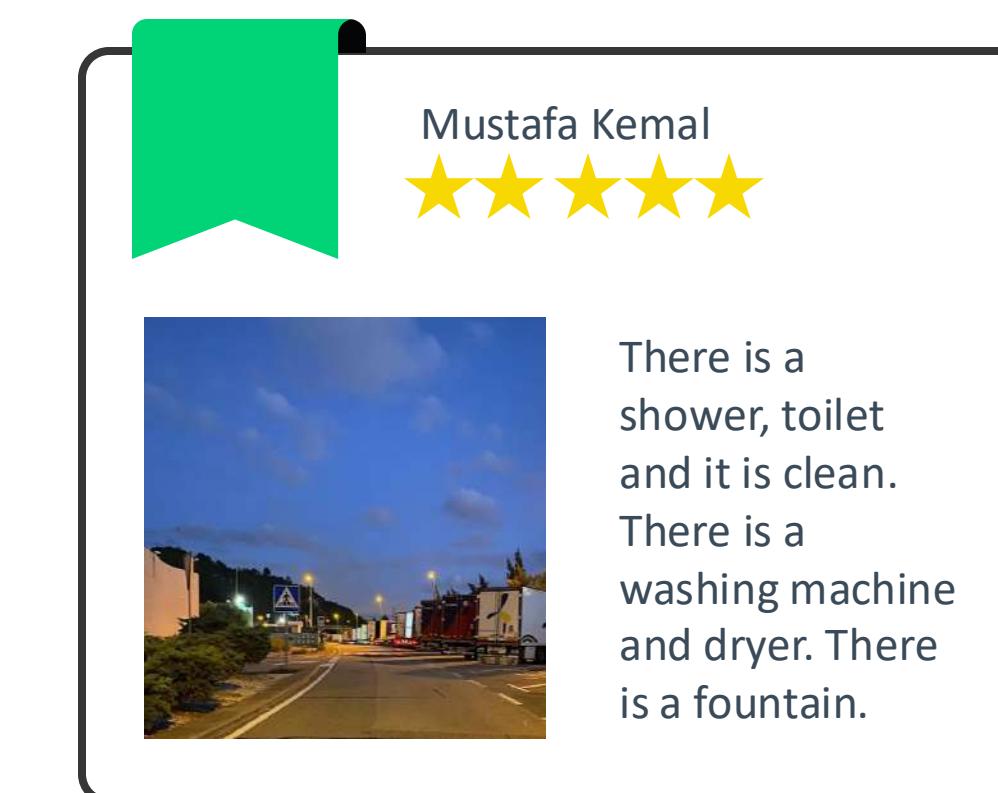
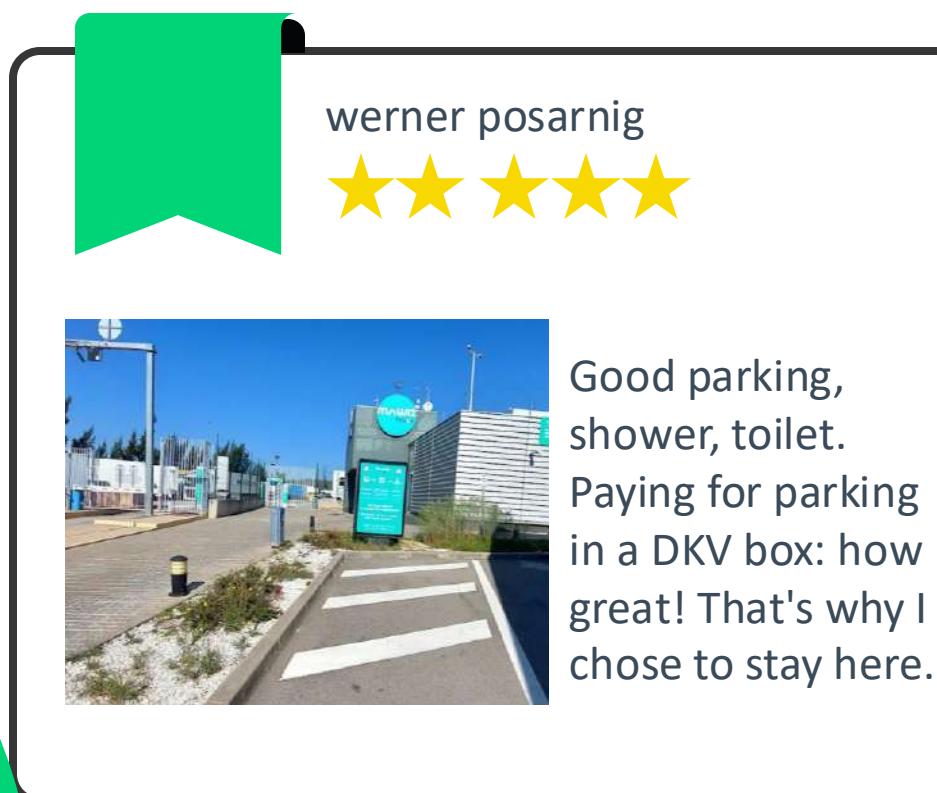
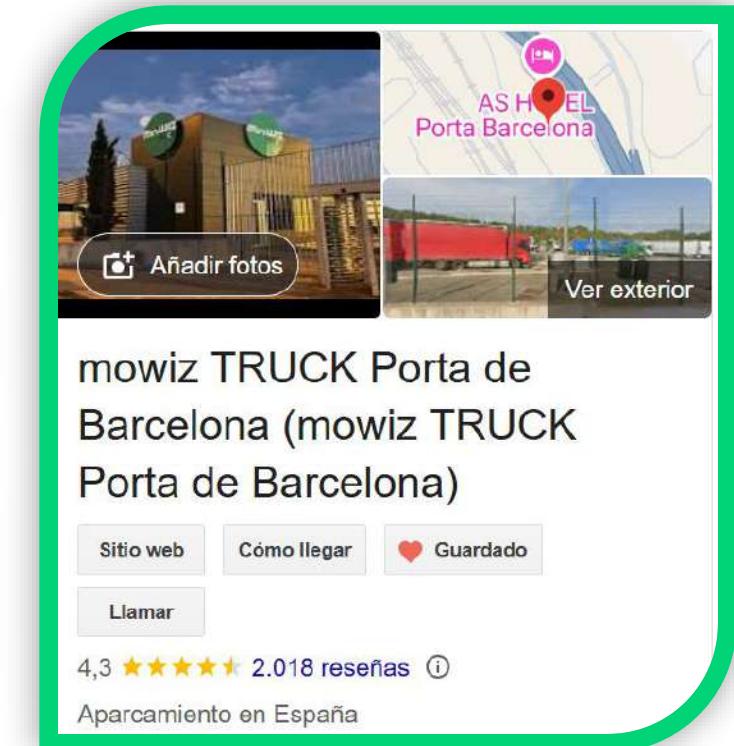
## Category 4: Service Quality and Customer Satisfaction





## Reviews: We care about our customers' feedback

We work hard every day to offer the best services to our customers and the best experience in our truck parking. Everything we do has a user centric vision and aim. Customer satisfaction is measured through ratings and reviews on Google. We have received more than 2,000 reviews acquiring a rating of 4.3, which value our secure parking and the services we offer to truck drivers and their fleets. But sometimes we fail and we are not able to fulfill all demands from our clients. We accept all customers' complaints and have dedicated procedures to deal with, both on-site and digitally, where we answer all reviews and incidents reported by email.

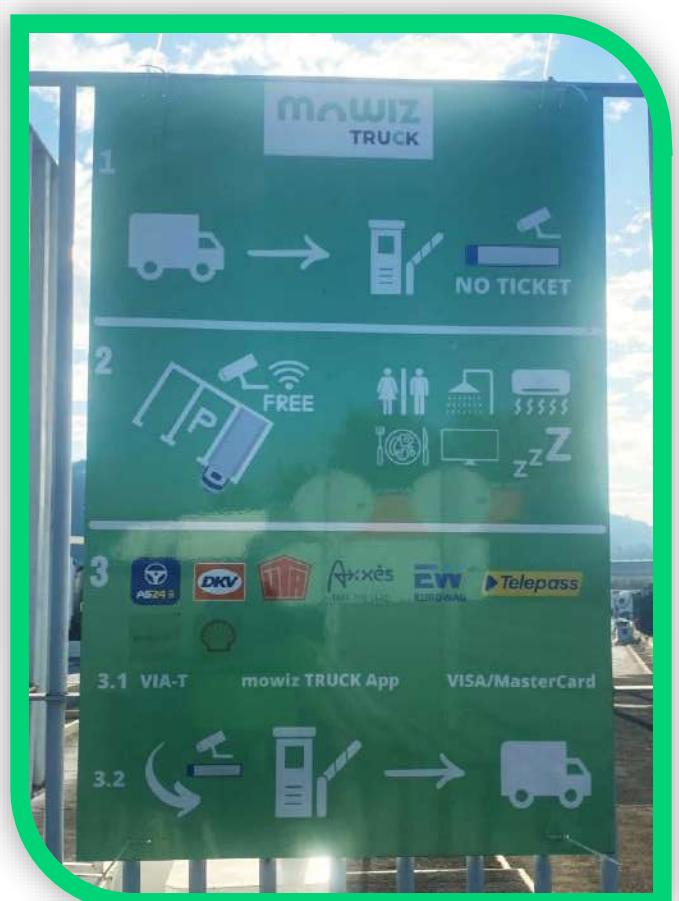
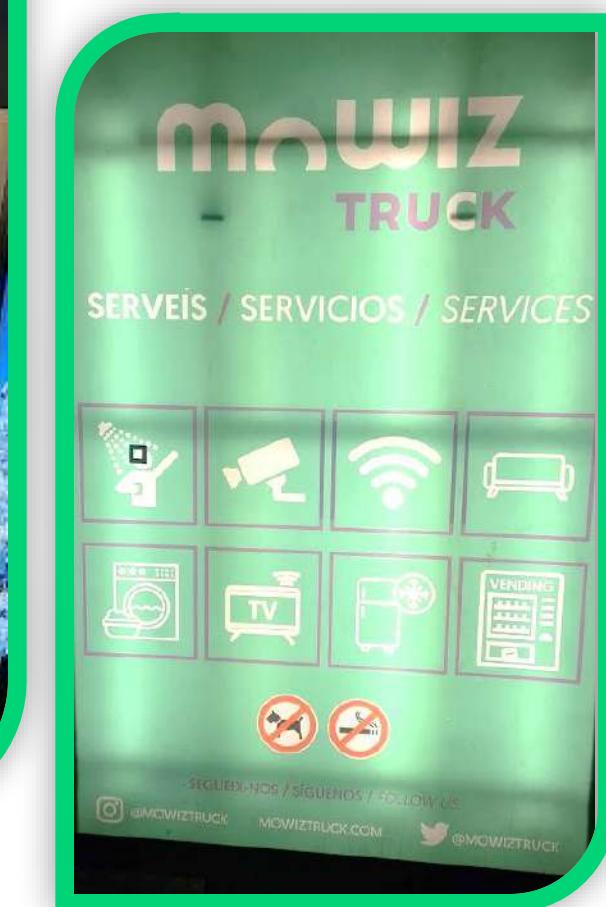




## — Clear instructions and signs for customers, including in foreign language(s)

We always try to explain everything as graphically as possible with pictograms to avoid any language limitation.

In addition, our team is provided with linguistic skills that allow them to communicate with clients in more than 10 languages, including: Russian, Spanish, Ukrainian, French and English.

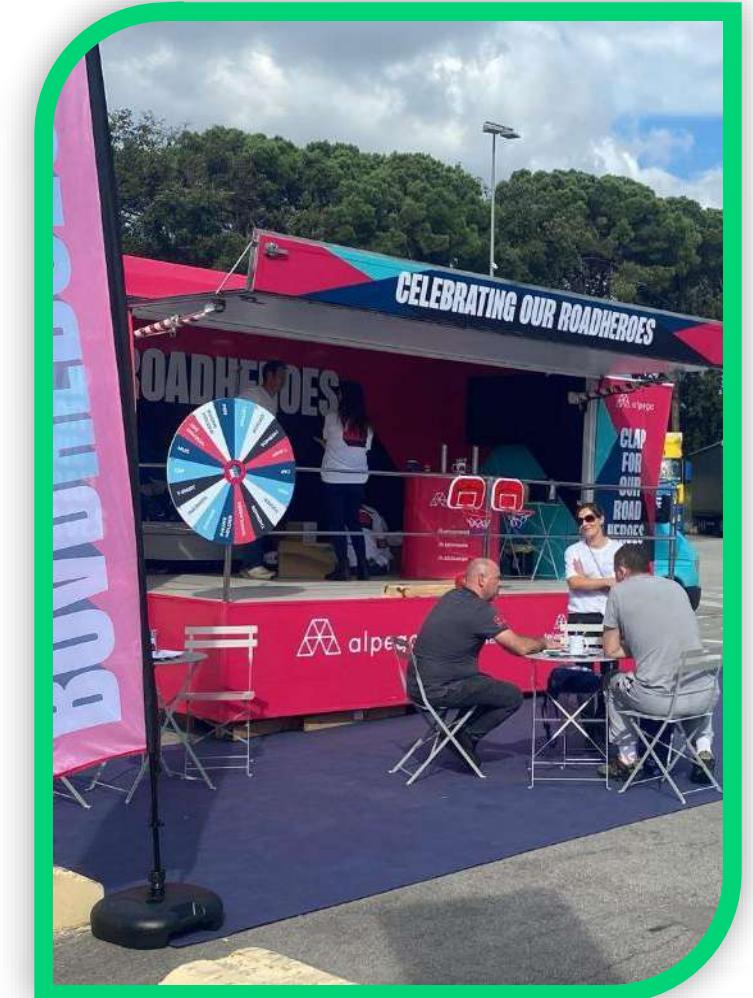




# Events

To improve our clients' experience and promote the social engagement of our clients to avoid loneliness and social care, we manage to take events in place from time to time. For example, we recently hold in collaboration with Wtransnet Spain and Alpega to promote Road Heroes, a platform dedicated to connect professional truck drivers and companies.

Prize wheel, amazing gifts and a lot of fun for our truckers took place in our truck parking.





## World Food Day

In our truck parking of Porta de Barcelona (and in all our network) we held an event to join the celebration of World Food Day, aware of the importance of raising awareness about adequate nutrition and the responsible management of agricultural resources to face the challenges of hunger and climate change.

We joined this opportunity by giving truck drivers a detail of fresh fruit, as a reminder of how essential it is to consume healthy products in their daily lives, both on and off the road.





## Special facilitation measures for drivers, including young and female-driver

The parking has independent services for:

**Men:**

- 3 showers
- 7 sinks & 2 WC

**Women:**

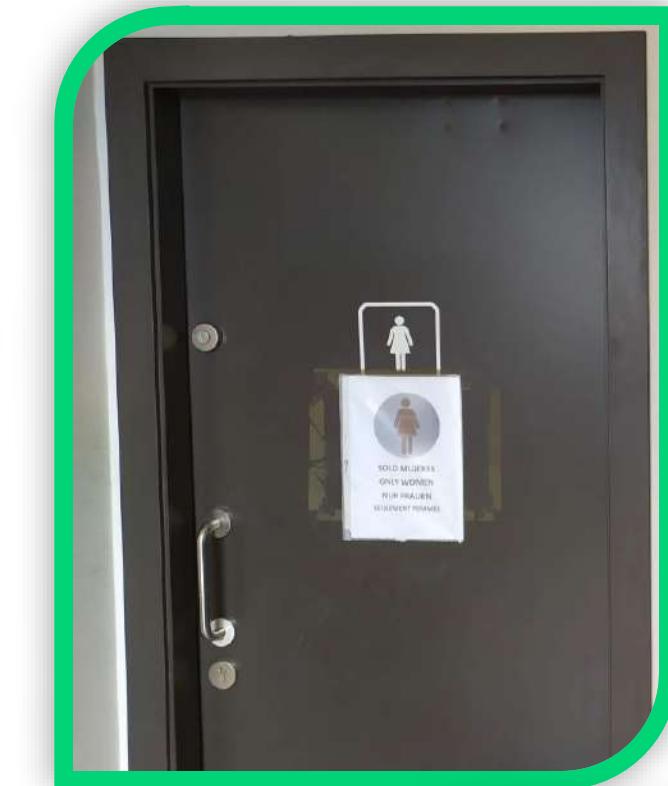
- 1 shower
- 2 sinks & 1 WC

**Disable people:**

- 1 adapted toilet, sink &WC

A strict protocol has been implemented to clean the showers and toilets several times a day. These services are accessible 24x7x365 completely free of charge and available exclusively for truck parking's customers.

Special protocols are established to avoid harassment of women or reporting where appropriate, being the truck parking considered "violet points".





## Our customer strategy

Actively listening, learning and implementing solutions is how we develop strategies to meet our clients' current and future needs.

To do this, we have different channels: in person, through events and surveys in the parking lot, and digitally through our applications (web & App), our virtual offices (Google My Business) and our social networks (where we are very active and have a large number of followers).



Strategies to improve the physical and mental well-being of truck drivers.

Waste management and sustainability in transport.

How to make a truck driver's job more efficient.

Nutrition tips for truck drivers.



# Our customer strategy: Committed to diversity and inclusion in all our facilities

- ✓ Communications in +8 languages and customer service in more than 12 languages.
- ✓ Accessible facilities for people with reduced mobility.
- ✓ We have inclusive auxiliary service providers in security, cleaning and maintenance through our partner Ilunion (largest Spanish inclusion corporation).
- ✓ Specific facilities and services for women.
- ✓ Support actions for female-drivers inclusion and generational change like March 8th World Women Day action.
- ✓ Agreements to promote the inclusion of young people with Alpega and TDR Jobs.



 ILUNION



## Customer strategy: action on social media

Our key efforts focus on the major concerns of our users: security, cleanliness and loneliness, with special attention to their application in women, a group that is absolutely essential for the generational change and future in the sector.

Raffles - Tickets for the Spanish FIA Truck Grand Prix, trucker pack raffle.

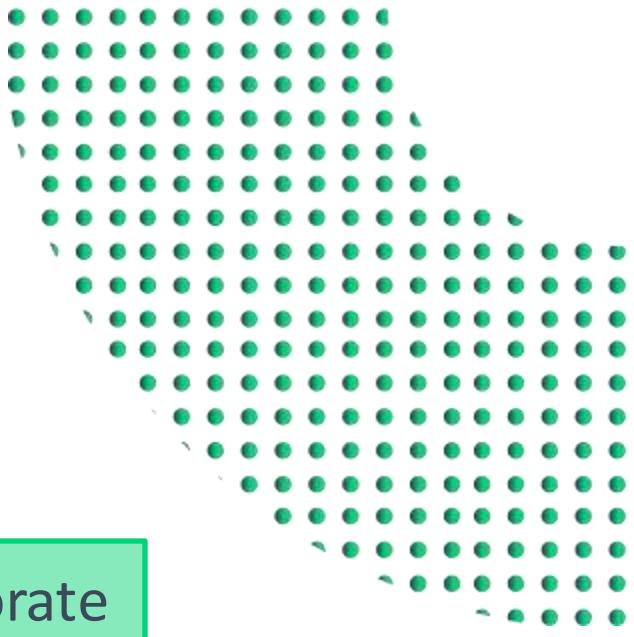


World Food Day. We handed out fruit in our truck parks to encourage drivers to eat healthy foods.

Collaboration with GALA Driving Schools that allows us to offer discounts to our clients and family members in obtaining a driving license and renewing the CAP.



Creation of stretching routines designed especially for people who spend a lot of time sitting and to improve their well-being.



## Our customer strategy

For business clients, we have an additional channel (Linkedin) where our content is much more corporate and sector-specific. It is the place where we share experiences, success stories, regulatory changes, strategic alliances, comparisons, market studies, presence at sector events and mowiz TRUCK agreements with third parties that benefit our clients or our facilities.

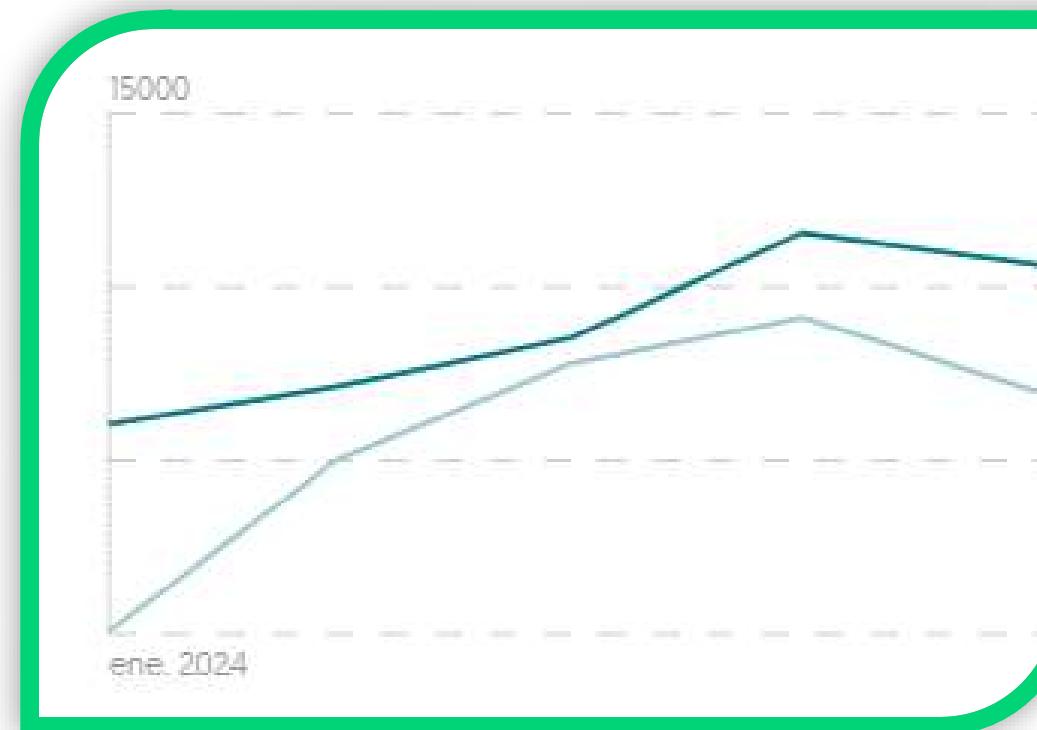




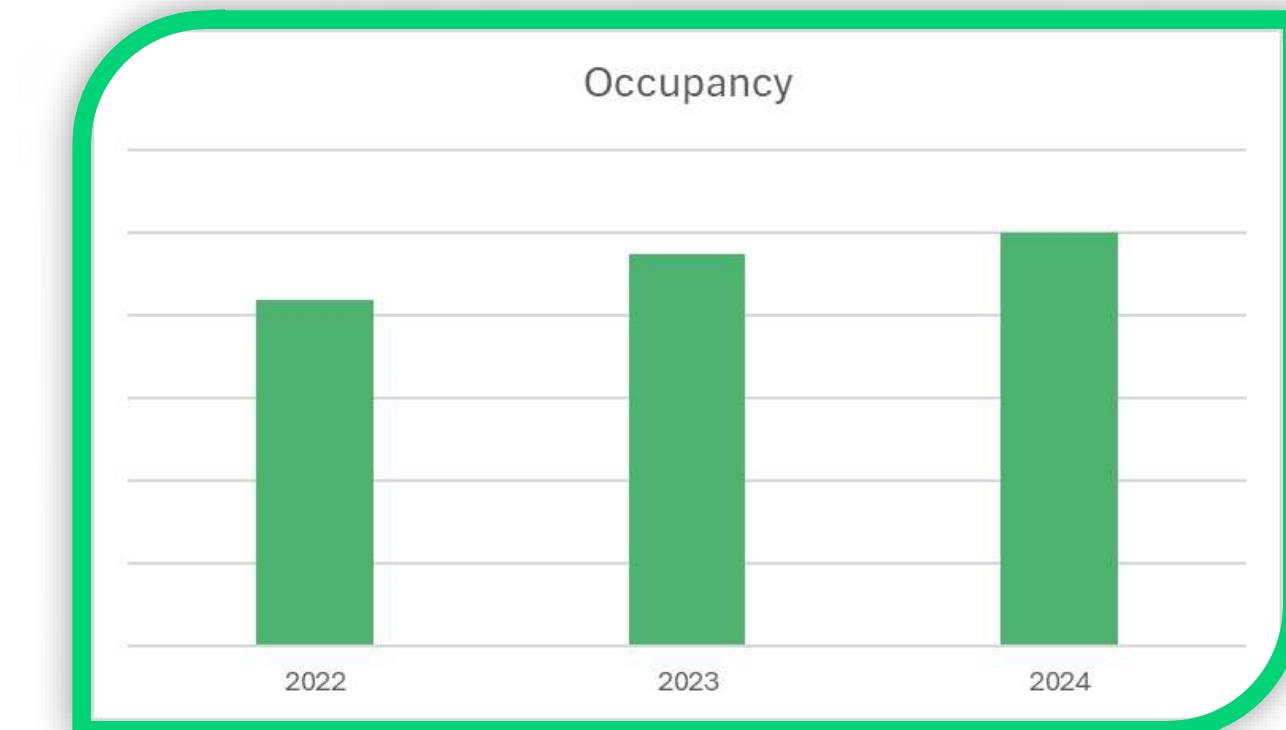
## — Increase in numbers of customers over a given period

mowiz TRUCK Porta de Barcelona is one of our most demanded locations of our network, with occupancy rates close to full every day. After all these years, the only way to guarantee a place in our truck parking is by making a reservation.

That's the reason why this last year we have had a great increase in reservations.



Reservation evolution 2024 (dark blue) vs 2023 (light blue)



Average daily peak occupancy 2022 vs 2023 vs 2024



## ■ Effective communication, including with nearby local authorities and residents to resolve potential problems

The parking is located on the highway, so we are not close to any residential development, avoiding any potential problem with residents.

Because of being located on the AP-7 highway, we have direct contact with Direcció General de Tràfic, and they notify us in real time of any incident that may occur on the motorway. We also have direct communication with the State Security Forces and Corps for any incident that may occur in our facilities or to offer them for any requirement/incident in the highway for which they can be useful.

We have a close collaboration with the MITMA (Ministry of Transport and Sustainable Mobility) and the Catalan Traffic Service, so that every time there is an incident on the road, a traffic restriction. they provide information on ITS road panels to derive truck traffic to our facilities, to improve the road circulation and manoeuvres until it gets back to normality.



# mowiz TRUCK

[www.mowiztruck.com](http://www.mowiztruck.com)

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